

Assistant Food and Beverage Manager

Job Description

Raging Waves is looking for a passionate Assistant Food and Beverage Manager! You'll ensure each guest receives world-class service by managing all aspects of our food and beverage department, including our incredible staff. Ideally, our applicant is a go-getter with unrivaled dedication to customer satisfaction and a willingness to grow in this fast paced, high volume business. If this sounds like you and you're up for a challenge, please apply! Year round salaried position with benefits.

Responsibilities

People Leadership

- Instills a safe and respectful work environment where Raging Waves's vision and culture are alive and in action.
- Leading, directing, and supporting all team members, so that they are able to provide excellent products and services to our park guests.
- Partnering with the Human Resources Manager to continuously train and develop talents.
- Contribute to Raging Waves' goal of being the best waterpark through personal commitment and leading by example.

Operations

- Ensuring Raging Waves maintains the highest standards of food and beverage quality in accordance with all local, state, and federal laws regarding safety, labor, employment, and food handling and service.
- Complete opening and closing duties including setting up necessary supplies and tools, cleaning all equipment and areas, locking doors, etc.
- Success in controlling costs, maximizing profit, and directly supervising multiple team members.
- Experience using a variety of food and beverage equipment. Not limited to fryer, convection oven, pizza oven, ice cream machine, etc..
- Ability to manage a large inventory for 2 restaurants and 9 kiosks.

Desired Characteristics

- Experience in the development and implementation of strong SOPs to drive consistency and quality of product and guest services.
- Excellent verbal and written communication, interpersonal, organizational, and multitasking skills.
- Ability to work effectively in a busy, noisy, and fast moving environment. With the ability to change tasks and jump into a variety of situations. ie. helping fry funnel cakes then jump to topping hot dogs and then jump again to cashiering.
- Ability to respond to common inquiries or complaints while maintaining guest and team member satisfaction